



Frequently Asked Questions: Snow Emergency Program

Where can I park my car during a declared Snow Emergency?

During the first 24 hours of a declared snow emergency, parking on the odd numbered side of designated Snow Emergency roadways will be prohibited (unless otherwise temporarily posted). Parking on the even numbered sides of city streets will be prohibited during the second 24 hours of a declared Snow Emergency.

Overnight parking is available for residents and visitors. Vehicles can be parked in the 5th Avenue parking garage and the State Street parking garage between 6:00 pm and 8:00 am, Monday through Friday. There is additional free overnight parking at various surface lots across the city. For a map and locations of available parking lots and garages please see the City's [list of Municipal Lots and Garages](#).

There are odd and even numbered houses on both sides of my street. Which side should I park my car on?

Some roads in Troy have odd- and even-numbered houses on both sides of the street. During a declared snow emergency temporary snow emergency signs will be posted on these streets to designate where vehicles can park. Residents are asked to observe all posted signs when parking their vehicles.

Plowing has been completed on my street. Can I move my car back?

No, vehicles are prohibited from parking in designated areas until the snow emergency has concluded or been cancelled. Updates on a declared Snow Emergency can be found by visiting the Troy City Hall [Facebook page](#) or [Twitter account](#).

My vehicle was towed during a snow emergency. How do I locate my car?

Members of the public can call the Troy Police Department at (518) 270-4421 to find out where their vehicle has been towed.

Are there any fees for a towed vehicle?

Yes, owners of vehicles towed during a declared Snow Emergency will be assessed a \$155 towing fee plus a \$50 parking ticket.

My street is not on the designated Snow Emergency Streets list. Will my road still be plowed?

Yes, non-emergency streets will be provided with basic plowing services. Parking restrictions will only be in effect on designated city streets. For a full list of designated snow emergency streets please see the City's [Snow Emergency page](#).

Who is responsible for clearing snow from the sidewalks in front of my residence?

Property owners are responsible for the clearing of sidewalks adjacent to their property by 10:00 am the day following the end of a snow storm.