

BOIL WATER ORDER

Loss of pressure in the City of Troy Water System South of Congress St by Pawling Ave to City Line and North Greenbush.

YOU ARE REQUIRED TO BOIL YOUR WATER BEFORE USING

CUSTOMERS AFFECTED IN THE CITY OF TROY SOUTH OF CONGRESS AND PAWLING, ALL OF THE TOWN OF NORTH GREENBUSH PUBLIC WATER SUPPLY AND THOSE AFFECTED ON OXFORD CIRCLE TOWN OF BRUNSWICK. ALL THAT WERE AFFECTED BY THE WATER MAIN BREAK ARE HEREBY ADVISED BY THE RENSSELAER COUNTY HEALTH DEPARTMENT THAT YOU ARE REQUIRED TO BOIL WATER USED FOR DRINKING AND CULINARY PURPOSES.

**Richard Elder, Environmental Health Director
Rensselaer County Department of Health**

At about 8:00 am on January 13, 2018, the water system fed by the Tibbits Ave tank South of Congress St. by Pawling Ave lost pressure due to a water main break. When the distribution pipes and mains lose pressure it increases the chance that untreated water and harmful microbes may enter the system.

Until this boil water order is lifted you are required to boil water before use for drinking or culinary purposes. To do so, bring the water to a boil, let it boil for one minute and let it cool before using, or use bottled water certified for sale by New York State Department of Health. Boiling kills most of the bacteria and other organisms in the water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. The symptoms described above may be caused by other factors and are not just caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

The broken water main has been isolated and repairs will be started once the area is accessible. The system is being fed from a redundant water line. Sampling and testing of the water is will occur to determine if the Boil Water Order can be lifted.

For more information, please contact the City of Troy Department of Public Utilities at 518-237-0241 or 518-237-0611 after hours or the Rensselaer County Department of Health at 518-270-2655.