

Lead service line replacement program

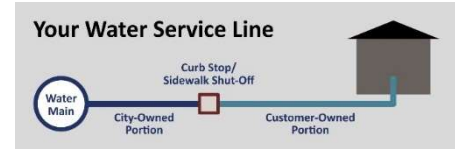
Notification of customer-side replacement

Please fill out and submit this form to the City of Troy
Department of Public Utilities (DPU) if:

You plan to replace your portion of a lead service line. DPU will make every effort to replace the city-owned portion at the same time as the customer-owned portion. If simultaneous replacement is not possible, DPU will replace its portion as soon as practicable but no later than 45 days from the day the customer replaces its portion.

You have replaced your portion of a lead service line within the past six months. DPU will replace its portion within 45 days from the day it becomes aware of the customer replacement.

Thank you for your cooperation and for helping us improve the quality of our water service.



Today's date: _____

Service line information

Address of service line: _____

Water bill account number: _____

Date of customer-side replacement (estimated if planned): _____

Please attach a photo showing the material of the city-owned portion of your water service line. If a photo is not available, please explain how you verified the city-owned portion is lead: _____

Contact information

Name: _____

Phone: _____ Email: _____

Mailing address: _____

Signature: _____ Date: _____