

W.M. Patrick Madden
Mayor



John Salka
Deputy Director of Public Information

Monica Kurzejeski
Deputy Mayor

Office of the Mayor
City Hall
433 River Street
Troy, New York 12180

Phone: (518) 279-7131
Fax: (518) 270-4546
john.salka@troyny.gov

For Immediate Release
March 12, 2020

City of Troy Announces Precautionary Measures in Response to Coronavirus

TROY, NY – Mayor Patrick Madden today announced the City of Troy is closely monitoring the coronavirus issue, or COVID-19, and issued an update on precautionary measures the City is taking to sanitize public facilities to help prevent the spread of coronavirus to Troy.

According to the New York State Department of Health, there are no confirmed cases of coronavirus in Rensselaer County. There are three confirmed cases in Saratoga County, and one confirmed case in Albany County.

Mayor Madden said, “In coordination with state and local health officials, the City of Troy is taking steps to keep public facilities safe in response to coronavirus. As a precautionary measure, disinfectant protocols are being implemented at City Hall and other City-owned facilities to help protect health and safety of City employees and the general public. We encourage Troy residents and families to follow federal and state health guidelines to prevent the spread of the virus.”

Health Protocols at City Facilities

The City is taking proactive and precautionary measures at City Hall and city department facilities. To help stop the spread of germs, facilities staff has implemented a minimum of twice-daily cleaning procedures to disinfect kitchens, appliances, bathrooms, door handles, counters, tables, and other areas.

City Hall will remain open and accessible to the public. However, residents are asked to limit non-essential visits to City Hall. City officials are encouraging property owners to utilize online bill pay options (www.troyny.gov/pay) including taxes, water bills, parking violations, and garbage fees. Payments can also be transmitted by mail.

For department contact information, please visit <http://www.troyny.gov/departments/>

City Operations

Daily municipal operations remain unaffected at this time. Public notification will be provided of any changes to City services and operations. Updates will be published through the City's community email service and official social media channels.

- www.twitter.com/TroyCityHall
- www.facebook.com/troy518
- www.instagram.com/TroyCityHall

The public is encouraged to subscribe by visiting www.troyny.gov/connect

Public Events

Effective immediately, the City of Troy is suspending approval of public event permits for a period of 30 days to mitigate potential spread of the virus at large gatherings. City officials will continue to monitor the status of coronavirus locally, and will adhere to guidance issued from state and federal health officials as it pertains to mass gatherings.

Prevention

Please use the following simple steps to help stop the spread of coronavirus and other respiratory viruses:

- Wash your hands often with soap and water for at least 20 seconds, especially before eating. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose and mouth.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

“By following established protocols from health officials, together we can effectively manage and protect community health and limit disruption of essential City services,” **added Mayor Madden.** “We thank the public for their patience and understanding at this time, and ask for your cooperation as we take proactive steps on behalf of our entire community.”

For questions or concerns about the Coronavirus, call the NYS Department of Health hotline at (888) 364-3065.

For more information coronavirus, including symptoms, steps to prevent illness, and common questions, please visit the NYS DOH website at www.ny.gov/coronavirus or the [Center for Disease Control \(CDC\) website](https://www.cdc.gov).

###

Sign up to receive email updates and announcements from City Hall at www.troyny.gov/connect

For up-to-date announcements from City Hall, please visit www.troyny.gov/news

Follow Troy City Hall on Twitter: [@TroyCityHall](https://twitter.com/TroyCityHall)

Subscribe on YouTube: www.youtube.com/troyny

Connect on Instagram at [instagram.com/troycityhall](https://www.instagram.com/troycityhall)

Connect on Facebook at facebook.com/Troy518

Press Contact:

John Salka, Deputy Director of Public Information

John.Salka@troyny.gov / (518) 279-7131