



City of Troy

Sanitation Dispute Form

Sanitation Disputes
City Hall
433 River Street, Suite 5001
Troy, NY 12180
518-279-7141

To dispute a sanitation invoice or violation you must fill out this form in its entirety and return it to the Mayor's Office in City Hall. All disputes **must** be submitted with the appropriate supporting evidence. Failure to provide evidence or fill out this form completely will delay the process significantly and your dispute may not be approved. *The City of Troy will notify you of the result via email. **If you do not provide an email, all communication will be done through the U.S. Postal Service.***

First name: _____ Last name: _____ Date: _____

Business name (if applicable): _____

Primary phone number: _____

Email address (preferred): _____

Property address(es) in question: _____

Bill/invoice number(s): _____

Reason for dispute: _____

Supporting documents included (check all that apply):

- Police report
- Photographic/video evidence (hardcopy)
- Notarized statement from a neighbor or other party taking responsibility for the bill
- Phone log
- Other (please specify): _____

REQUIRED:

By signing this form, I am attesting that the information provided on/with it is true to the best of my knowledge.

Signature: _____ Date: _____

Administrative use only

Approved _____ Denied _____

Processed In-person on _____ Initial: _____ Date: _____

DO NOT SUBMIT PAYMENT WITH THIS FORM