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Troy Residents Encouraged to Review Snow Emergency Plan Ahead of Winter Season

TROY, NY – Mayor Patrick Madden is reminding Collar City residents and families to review the city’s Snow Emergency policies and procedures ahead of the winter season. The plan includes street-level parking restrictions and expanded off-street parking options, and is designed to assist city crews in clearing snow and ice from roads across Troy during and after heavy snowfall events.

Under a snow emergency, normal parking rules and regulations are temporarily suspended on designated snow emergency streets only. To review the city’s Snow Emergency plan, and to view a full list of designated streets, visit www.troyny.gov/snow-emergency

Mayor Madden said, “Public cooperation is critical during a Snow Emergency to keep roads clear for plow vehicles to operate. The effective and efficient removal of snow from city streets is vitally important to keep our streets open and passable during and after winter storms. We can all do our part to ensure our hard-working Public Works and Public Utilities crews can operate safely and restore normal conditions for emergency vehicles, mass transit, and residential traffic.”

Fire Chief Eric McMahon said, “Severe winter weather conditions create unique challenges for our firefighters as they respond to medical or fire emergencies across the City. We urge Troy residents to familiarize themselves with the Snow Emergency rules and regulations and, when required, keep their vehicles off the streets to prevent accidents and keep streets open for fire department apparatus.”

Police Chief Daniel DeWolf said, “During a major snow storm, Troy police officers are deployed to assess driving conditions and report emergencies like vehicle accidents and blocked roadways. By observing parking restrictions and moving personal vehicles off the streets during a Snow Emergency, you can help protect the health & safety of your neighborhood and allow plow vehicles to pushback snow from traffic lanes. We appreciate the continued cooperation from Troy families this winter season.”

Snow Emergency Rules

Snow emergencies are declared at the discretion of the Mayor approximately eight hours before the measure goes into effect. An emergency will begin at either 8:00 a.m. or 8:00 p.m. and last 48 hours. However, if conditions warrant, an emergency may be extended an additional 48 hours with the odd/even parking restrictions starting over.

During the first 24 hours of a declared snow emergency, parking on the odd numbered side of affected roadways will be prohibited (unless otherwise temporarily posted). Parking on the even numbered sides of city streets will be prohibited during the second 24 hours of declared emergencies. Vehicles in violation of these guidelines will receive a parking ticket and will be towed, both at the owner's expense.

All other roadways will be plowed normally. Parking restrictions in the Central Business District (defined as the area between Federal Street and Ferry Street, and Front Street to 7th Avenue) will remain in effect as normal, unless otherwise posted.

Snow Emergency Notifications

When a Snow Emergency is declared, an announcement will be shared immediately with local news outlets, including print newspapers, radio and television stations.

An email notification will also be generated to subscribers of the city's email notification system. Subscribe to receive email notices at www.troyny.gov/connect. The announcement will also be posted on the city website – www.troyny.gov – and the city's social media pages (links below).

For information or questions in the event of a snow emergency, residents are encouraged to call (518) 274-TROY (8769) for pre-recorded messages or the Department of Public Works Dispatcher at (518) 270-4579 for information on vehicle towing, vehicle impound locations and specific street information.

Residents are can also review the [Snow Emergency FAQ](#) available on the city website.

Garbage and Recycling Collection

During snow emergencies, residents are asked not to place trash bins in city streets. Recycling collection will be suspended during a declared snow emergency.

Off-Street Parking Options

Troy residents are also encouraged to utilize available surface lots and parking structures during a declared snow emergency, including:

- 5th Avenue parking garage

- State Street parking garage
- Little Italy Market lot
- Green Island lot
- Front Street lot
- 5th Avenue & Congress Street lot
- 4th Street lot (between Ferry and Congress)
- Y-Lot (1st Street between River and State Street)
- Knickerbacker Ice Facility
- South Troy Pool
- Frear Park Golf Course

Free overnight parking is available from 5:00pm until 8:00am. If available, residents are asked to park their vehicles in driveways to keep city roadways as clear of obstacles as possible. For a map of available off-street parking locations available during a snow emergency, visit www.troyny.gov/snow-emergency

Winter Safety Tips

Mayor Madden encourages Troy residents and families to review the following tips and information to assist snow removal efforts and keep Troy neighborhoods accessible during and following snow storms or declared Snow Emergencies:

- Help protect your home, family and neighborhood by shoveling out fire hydrants near your home or business during and after the storm. Remove any snow and ice within a 3-foot perimeter around the hydrant. This can help save firefighters valuable time when responding to possible medical or public safety emergencies in your neighborhood. *During an emergency, please dial 9-1-1.*
- Clear snow from your driveway, walkways and stairs to protect the health and safety of not only your family, but also mail carriers, delivery services, and emergency personnel who may be responding to a fire or medical emergency at your home.
- Sidewalks adjacent to properties must be cleared of snow by 10:00 a.m. the day following the end of a snowstorm.
- *Do not shovel snow into city streets* – this can create a hazard for vehicles and reduces effectiveness of snow cleanup by City crews. Failure to comply will result in a violation.
- Check in with neighbors, family, and friends – especially the elderly, those with young children, or mobility issues – who might need assistance.
- If you lose power during a storm, please contact National Grid at 1-800-867-5222 or report it [online](#).

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